

EST  1997

**R&R COUNTRY**  
ENGLAND

# Returns Form

**Order #**

**Name:**

ITEM	QTY	REASON CODE

**A - Too Big/Small   B - Unwanted Item   C - Broken/Damaged   D - Other (Please Specify)**

R&R Country, Hull Road, Hemingbrough, Selby, YO8 6QJ, United Kingdom  
Email: [info@randrcountry.co.uk](mailto:info@randrcountry.co.uk) | Tel: 01757 633950

### **Our returns policy**

If for any reason you are not entirely satisfied with any items bought, you may return them for a full refund (less postage and package), provided the items are returned to us in the original condition, with labels, unsoiled and unused, within 28 days.

### **Options for returning goods**

Please refer to our website for more information on how to return your item(s).

Alternatively, you may return your goods to one of our stores within 28 days. Please bring your invoice with you in order to receive a refund or exchange. Sale items must be returned within 14 days.

Please visit [randrcountry.com/returns](http://randrcountry.com/returns) for more information on any of these services.

Please refrain from applying postal stickers or packaging tape directly onto the original packaging of products (footwear boxes, rug bags, product boxes etc). In the event these terms are not adhered to and considerable damage is caused to the packaging, money will be deducted from your refund.

Please always package your item carefully to prevent it being damaged in transit. Failure to do so will mean we cannot process your order. Always enclose a completed returns form with your item, regardless of how it is returned. We can not process returns without this paperwork.

Free gifts must be returned with the relevant product. If free gifts are not returned, the RRP will be deducted from the refund total.

If you choose to organise your own return of items, we advise that you obtain a certificate of postage with adequate insurance. We are unable to compensate for return parcels that are lost or damaged in transit.